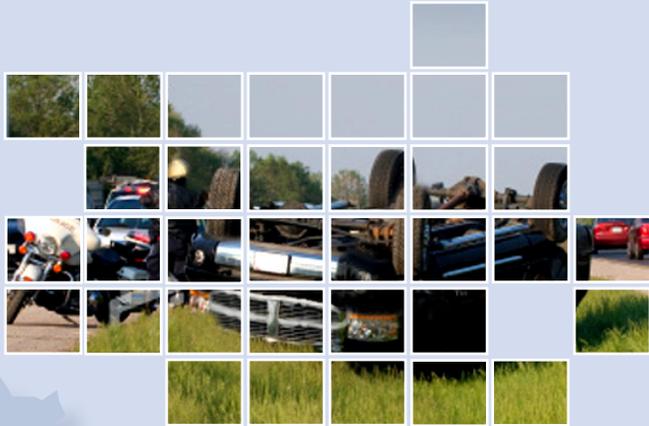


Sandpoint

Coeur d'Alene

Moscow

Lewiston



TRANSPORTATION INCIDENT MANAGEMENT PLAN

2008

McCall

Challis

Dubois

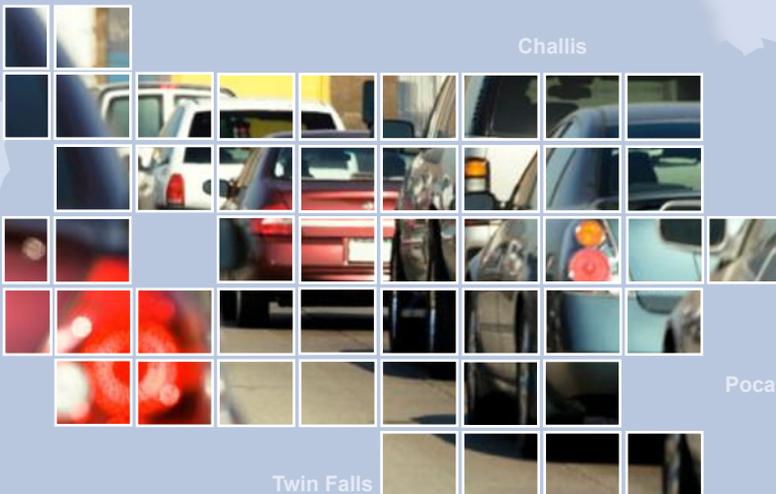
Rexburg

Idaho Falls

Pocatello

Twin Falls

Malad City



READ THIS PAGE FIRST!

General procedures for responding to **Transportation Related Incidents.**

1. Notify the local authorities (city or county) by dialing 911 where available. When responding to an incident on **state and federal highways** notify the Idaho Transportation Department (ITD) through the Idaho State Emergency Medical Services (EMS) Communications Center at: **1-888-575-2666**.
 2. Until help arrives, the initial responders should:
 - a. Follow their agencies' established Standard Operating Procedures.
 - b. Render reasonable first aid to victims if it is safe to do so.
 - c. Establish the Incident Command System (ICS), and serve as an on-scene communications point.
 - d. Brief arriving response team leaders, incident commanders, and additional responders.
-

INCIDENT LEVELS

The Incident Commander will classify incidents using one of the following response categories:

Response A – An incident that takes 0 to 30 minutes to detect and to fully restore traffic.

Response B – An incident that takes 30 minutes to 2 hours to detect and to fully restore traffic.

Response C – An incident that takes over 2 hours to detect and to fully restore traffic.

CONFERENCE CALL ETIQUETTE

1. Identify yourself when first connected to the conference call.
2. Identify yourself each time you speak.
3. If using a speakerphone, mute the microphone when you are not talking. Control the background noise.
4. Do not use hold if music will play.
5. Stay focused on resolution of the incident.
6. Assist the Communications Moderator in keeping the call brief, allowing incident personnel to return quickly to their on-scene duties.
7. Notify the other people on the call when you are hanging up.

NOTIFICATION PROCEDURES AND CHECKLISTS

NOTIFICATION PROCEDURES

CHECKLISTS

All dispatch centers receiving information regarding incidents should determine as much of the following information as possible. If received by phone, keep the reporting party on the line as long as necessary in order to obtain this information and dispatch appropriate resources. Notify ITD of all incidents on state and federal highways through the Idaho State EMS Communications Center at **1-888-575-2666**.

(Example)

DISPATCHER INCIDENT CHECKLIST

Dispatcher # _____ Highway/Route Number? _____

Location/Milepost/Nearest Town? _____

Injuries? _____ Extrication required? Y – N

of vehicles involved/license plate # _____ Description/Color _____

Lane Blockage? Yes – No – Shoulder _____ Number of lanes blocked? _____

Spillage? _____ Product Spilled? _____

Reporting parties name and phone # _____

Additional info per agency:

TOWING

Keys with the vehicle? Y – N

EMS/FIRE/RESCUE

of injuries? _____ Year, Make, and Model? _____

Conscious? _____ Vehicle Location? _____

Breathing? _____ Vehicle Condition? _____

Cargo Condition? _____

HIGHWAYS

Type of Incident or Situation: _____ Location: _____

Road Conditions: _____ Weather Conditions: _____

Traffic Control Needed? Y – N

Hazardous Materials Spilled? Y – N

Date: _____ Day of the week: _____ Time: _____ Response Level: _____

- Response A – An incident that takes 0 to 30 minutes to detect and to fully restore traffic.
- Response B – An incident that takes 30 minutes to 2 hours to detect and to fully restore traffic.
- Response C – An incident that takes over 2 hours to detect and to fully restore traffic.

TABLE OF CONTENTS

	PAGE NO.
READ THIS PAGE FIRST/ INCIDENT LEVELS / CONFERENCE CALL ETIQUETTE	i
NOTIFICATION PROCEDURE AND CHECKLISTS	ii
TABLE OF CONTENTS	iii
DEFINITIONS AND ACRONYMS	iv and v
INCIDENT RESPONSE PROCEDURES	1-1 through 1-4
Incident Detection and Verification.....	1-1
Incident Classification and Response.....	1-1
Site Management.....	1-2
Site Clearance.....	1-3
Motorist Information.....	1-3
Post Incident Review.....	1-4
NON-EMERGENCY TELEPHONE DIRECTORY OF LOCAL RESPONDERS	2-1 through 2-15
Local Emergency Response Agencies by County.....	2-1 through 2-15
Adjacent States and Provinces.....	2-16
Indian Nations.....	2-16
Custom Local and Regional Numbers.....	2-17
NIMS/UNIFIED COMMAND OVERVIEW	3-1
INCIDENT TRAFFIC CONTROL OVERVIEW	4-1 through 4-4

TABS

FUNCTIONAL ROLES AND ORGANIZATIONAL RESPONSIBILITIES	TAB 1
IDAHO STATE EMS COMMUNICATIONS CENTER	TAB 2
IDAHO STATE POLICE	TAB 3
IDAHO TRANSPORTATION DEPARTMENT	TAB 4
BUREAU OF HOMELAND SECURITY	TAB 5
IDAHO TOWING AND RECOVERY PROFESSIONALS	TAB 6
LOCAL AGENCIES	TAB 7
MEMORANDUM OF UNDERSTANDING	TAB 8
TRAINING SPECIFICATIONS	TAB 9
RECORD OF CHANGES	TAB 10

DEFINITIONS AND ACRONYMS

DEFINITIONS

EMERGENCY RESPONDER—Those individuals who in the early stages of a traffic incident are responsible for the protection and preservation of life, property, evidence, and the environment. Emergency responders may be local, state, federal, or private personnel.

INCIDENT – An event that results in the slowing or stopping of the motoring public. This may include transportation accidents, stalled vehicles, stopped vehicles, emergency vehicles, and obstructions. The incident begins with initial incident notification and ends with full traffic restoration. Incidents will be classified by using one of the following:

- Response A – An incident that takes 0 to 30 minutes to detect and to fully restore traffic.
- Response B – An incident that takes 30 minutes to 2 hours to detect and to fully restore traffic.
- Response C – An incident that takes over 2 hours to detect and to fully restore traffic.

INCIDENT COMMAND SYSTEM (ICS) – A standardized on-scene incident management concept designed specifically to allow responders to adopt an integrated organizational structure which meets the complexity and demands of any single incident or multiple incidents without being hindered by jurisdictional boundaries. Refer to Page 4-1 for an overview of the ICS.

INCIDENT COMMANDER (IC) – The officer responsible for all aspects of an incident response, including developing incident response objectives and managing all incident response operations.

UNIFIED COMMAND (UC) – A structure that brings together the "Incident Commanders" of all major organizations involved in the incident in order to coordinate an effective response while at the same time carrying out their own jurisdictional responsibilities. The UC may be used whenever multiple jurisdictions are involved in a joint response effort.

PUBLIC INFORMATION OFFICER (PIO) – The **Public Information Officer's** role is to develop and release information about the incident to the news media, incident personnel, and other appropriate agencies and organizations.

ROAD CLOSURE – The authority to authorize State highway closures is contained in Section 40-310, Idaho Code. The Idaho Transportation Department is responsible for closing or restricting the use of any State highway whenever a closure or restriction is deemed necessary; however, law enforcement personnel may, at their discretion, enforce temporary delays. Any State highway closure requires ITD notification.

ACRONYMS

NOTE: Acronyms are used sparingly in this document to reduce confusion over terms. This list is provided for the readers' convenience.

BHS	–	Idaho Bureau of Homeland Security
CVS	–	Commercial Vehicle Safety
DMS	–	Dynamic Message Sign
EMS	–	Emergency Medical Services
FEMA	–	Federal Emergency Management Agency
FHWA	–	Federal Highway Administration
HAZMAT	–	Hazardous Materials
ICS	–	Incident Command System
ILETS	–	Idaho Law Enforcement Telecommunications System
ISP	–	Idaho State Police
ITD	–	Idaho Transportation Department
ITRP	–	Idaho Towing and Recovery Professionals
NHI	–	National Highway Institute
NIMS	–	National Incident Management System
RCC	–	Regional Communications Center
TRAA	–	Towing and Recovery Association of America
TTC	–	Temporary Traffic Control

INCIDENT RESPONSE PROCEDURES

Partnering and training, along with exercises and drills, are pivotal to the success of incident management and therefore need to be included as strategies in virtually all of the steps below.

I. INCIDENT DETECTION AND VERIFICATION

Fast, accurate detection results in greatly reduced traffic disruption, safer incident scenes, and improved emergency responses. Incident detection improvements can be realized with cellular phones, CB radios, video cameras, aircraft patrols, service patrols, etc.

Incident detection most often is made by calls that are received from motorists. Patrolling responders also witness or come upon the scene of incidents and initiate the notification procedures confirming that an incident has occurred and determining its exact location, (route-milepost), injuries, blockage, hazards, number of vehicles involved, and need for extrication in order to dispatch the proper initial response.

It is critical that all dispatching personnel make every effort to understand and report the incident data correctly and relay this information accurately. Incorrect data or information causes problems for response personnel and costs valuable time in accessing the incident. See “Notification Procedures and Checklists” on page ii.

II. INCIDENT CLASSIFICATION AND RESPONSE

Incident classification is a very important procedure. This sets the stage for an effective and efficient response. Traffic incidents can be divided into three general classes of duration, each of which has unique traffic control characteristics and needs. The Incident Commander will classify incidents using one of the following:

Response A – An incident that takes 0 to 30 minutes to detect and to fully restore traffic.

This response includes stalled vehicles, minor traffic accidents that may involve quick or off-site investigations, or any impacts to traffic that can be safely moved to the shoulders and out of the way. This classification may require traffic control.

Response B – An incident that takes 30 minutes to 2 hours to detect and to fully restore traffic.

This response includes most severe traffic accidents that require very involved investigations or cleanups. This classification requires traffic control.

Response C – An incident that takes over 2 hours to detect and to fully restore traffic.

This response includes catastrophic traffic accidents, hazardous materials, or local disasters. This classification requires traffic control. **This response requires notification to the Idaho Transportation Department.**

The authority for State highway closures is contained in Section 40-310, Idaho Code. The Idaho Transportation Department is responsible for closing or restricting the use of any State highway whenever a closure or restriction is deemed necessary; however, law enforcement personnel may, at their discretion, enforce temporary delays. **Any State Highway closure requires ITD notification.**

Once the incident has been classified, identify the needed response and speed the arrival of that response to the incident site. Improving the speed of the response is tied to two things—**identifying the proper response** and **getting that response to the site**.

1. **Identify the proper response.** Plan ahead and request assistance or services for **all** responding agencies for incident detection through the cleanup phase. Dispatch responders before they are needed to arrive. An incident response system is not limited to a single action or program; it is a combination of actions that allow the responding agencies to tailor responses to the given conditions. Prearranged towing contracts provide faster access to the “proper” equipment.
2. **Get that response to the site.** Personnel resources and equipment lists need to be updated and maintained. Improved interagency radio communications can be implemented. Maintain closely spaced milepost markers to allow for fast, accurate, and easy location identification of incidents. Use of shoulders and interstate crossovers can be planned and used. (Never travel down the wrong way of an interstate unless traffic in those lanes has been completely stopped!)

III. SITE MANAGEMENT

Once the selected personnel and equipment have begun to arrive at the incident scene, the effectiveness of the response is determined by both how well suited the response technique is to that incident and how well the personnel at the scene manage the incident site.

The foremost objective for emergency responders and incident managers is to ensure the safety of response personnel, incident victims, and other motorists. As a result, first responders should:

- provide for the safety, accountability, and welfare of personnel (these are responsibilities that will be ongoing throughout the incident);
- take immediate steps to stabilize the incident, provide for life safety, and establish traffic control;
- establish the needed perimeter for the scene; and
- evacuate persons as required.

Coordination efforts directly impact the success of the incident response process, especially for larger incidents. Success often relates to a desire to compromise and find solutions to problems regardless of jurisdiction.

An effective site management tool is properly defined traffic control techniques, plans, and parking for response vehicles. The flashing lights policy needs to consider the safety of the responders, liabilities, and impacts on normal traffic flow. Responders arriving at a traffic incident should, within 15 minutes of arrival on-scene, estimate the magnitude of the traffic incident, the expected time of duration of the traffic incident, and the expected vehicle queue length. They should then set up the appropriate temporary traffic controls for these estimates.

The primary functions of temporary traffic control at an incident area are to move road users safely and expeditiously through or around the incident, and to reduce the likelihood of secondary crashes

During incidents, large trucks may need to follow an alternate route separate from that of automobiles because of bridge, weight, clearance, or geometric restrictions. Also, vehicles carrying hazardous cargo may be required to use a different route from other vehicles.

If responders need to block additional lanes for safety in order to extinguish fires or load patients, they should do everything possible to make these lanes available for use by traffic as soon as the fire is knocked down and patients are loaded. This can improve response time and clearance times.

Having a responder continuously directing traffic at the correct location (partially obstructing motorists' line of sight of the incident) can decrease rubbernecking and increase traffic flow. This can also increase the first responders' working productivity if they know someone is watching out for their safety.

IV. SITE CLEARANCE

Site Clearance is the process of removing wreckage, debris, or any other element that may disrupt the normal flow of traffic, and restoring the roadway capacity back to its pre-incident condition.

State of Idaho Quick Clearance Law – This law allows peace officers to require the removal of cargo and debris resulting from minor accidents when the removal results in improved safety and convenience for travelers on the highway, and frees peace officers from liability for damage caused by reasonable removal efforts. It also allows Idaho Transportation Department employees to assist in the removal of cargo and debris resulting from minor accidents when directed by a peace officer and when the removal results in improved safety and convenience for travelers on the highway, and frees Idaho Transportation Department employees from liability for damage caused by reasonable removal efforts (Ref. section 49-662, Idaho Code).

The traffic-carrying portion of a facility should be handled differently than the shoulder or areas next to the roadway. Cleanup should be prioritized with first efforts focused on the traveled portion of the road. The first-arriving wrecker should clear the travel lanes first.

The first step in site clearance is to relocate the damaged vehicles and/or products spilled to the shoulder. If there are crash-related injuries or debris that cannot be moved, the crash site must remain as is for as long as it takes to properly clear the site and alternative methods for routing traffic must be used. The simple task of picking up auto parts and sweeping broken glass to the shoulder can allow the travel lane to be reopened and traffic to be restored. If there is a fuel, oil, or anti-freeze spill, clean up the road surface quickly with absorbents and/or other available resources. Remember that the collected product belongs to the party that caused the spill.

Once the crash investigation is completed by the officer (or partially completed if agreed upon by the officer), proceed in driving, pushing or pulling wrecked vehicles to the shoulder and removing spilled products instead of waiting for a tow/recovery truck. Rolled-over trucks can be pushed to the shoulder by pushing on the tires with front-end loaders or pulling to the shoulder with heavy equipment.

Cargo off-loading, vehicle repairs, or loading and securing of vehicles should not be allowed to occur in the travel lanes unless there is life or environment threatening reasons to do so (i.e. explosion hazard, immediate waterway threat, etc.)

V. MOTORIST INFORMATION

Motorist information can be used to reduce traffic congestion caused by an incident and the hazards associated with the incident location. Informing motorists of the incident location and the scope of the incident can help reduce vehicle volumes that pass the site, spread the traffic over a greater geographic area, and reduce vehicle speeds approaching the site.

511 – 511 is a public service of ITD to help travelers access information about road conditions, traffic incidents, weather and tourism information via the phone or on the web, 24 hours a day.

Type of information available

- Weather-related road conditions
- Traffic incidents and delays
- Emergency road closures
- Highway road-work projects
- Tourism information

Connecting to 511

- Visit online at **511.idaho.gov**
- Dial **511** from any phone, including wireless phone

Idaho Transportation Department field staff and Idaho State Police (ISP) officers provide information from around the state to continually update the system. Road and weather condition information is input into the Condition Acquisition and Reporting System, the primary data collection tool for 511 services. Additional information comes from the National Weather Service, Ada County Highway District, and the Road Weather Information System.

The system continues to evolve as a comprehensive and timely source of data. Dispatch agencies throughout Idaho should also report significant traveler information on state highways to the Idaho State Communications Center at 1-888-575-2666.

Other strategies to accomplish these goals include improving media ties through a single and central dissemination point reporting accurate and effective information. Develop effective working relationships with media representatives that include planning, exercises as well as responses. DMS permanent and portable, must be kept current, accurate, and placed in quality, well thought out locations.

VI. POST INCIDENT REVIEW

Periodically, any participating agency should request an interagency critique of an incident. All participating agencies should participate in an interagency critique of all major incidents. Representatives of responding agencies should prepare response reports and participate in interagency response critiques following a major incident. The Incident Commander shall be responsible for scheduling these reviews.

NON-EMERGENCY TELEPHONE DIRECTORY OF LOCAL RESPONDERS

LOCAL EMERGENCY RESPONSE AGENCIES BY COUNTY

Ada County	(Boise, Eagle, Garden City, Kuna, Meridian, Star)		
	County Sheriff	577-3000	
	ISP Region 3	846-7500	
	ITD District 3	334-8300	
	County Coroner's Office	287-5556	
	Ada County Highway District	387-6100	
	Ada City/County Emergency Management	577-4750	
	Boise	Access Air Ambulance	333-9911
		Ada Boi Inc. (EMS)	362-2973
		Ada County Paramedics	287-2962
		Saint Alphonsus Life Flight	367-3079
		Saint Lukes Medical Transport	381-2818
		Boise Fire Department	384-3950
		Clear Creek Fire Department	392-4457
		Gowen Field Fire Department	422-5828
		North Ada County Fire and Rescue	375-0906
		Idaho Air National Guard Fire Department	389-5867
		Whitney Fire Protection District	375-6407
	Eagle	Boise Police Department	377-6670
Eagle Fire Department		939-6463	
Garden City	Eagle Police Department	938-2260	
	North Ada County Fire Department	375-0906	
Kuna	Garden City Police Department	377-7351	
	Kuna Rural Fire District	922-1144	
Meridian	Kuna Police Department	922-5743	
	Meridian Fire Department	888-1234	
Star	Meridian Police Department	888-6678	
	Star Joint Fire Protection District	286-7772	
Adams County	(Council, Indian Valley, New Meadows)		
	County Sheriff	253-4228	
	ISP Region 3	846-7500	
	ITD District 3	334-8300	
	County Coroner's Office	258-4461	
	Adams County Road and Bridge Department	253-4203	
	Adams County Civil Defense	253-6125	
	Council	Council Valley Ambulance	253-0132
		Council Valley Volunteer Fire Department	253-4201
	Indian Valley	Indian Valley Fire and Rescue	256-4478
		Indian Valley Rural Fire Department	256-9300
	New Meadows	New Meadows Ambulance Service	347-2843
		Meadows Valley Fire Protection District	347-2171
Bannock County	(Arimo, Chubbuck, Downey, Inkom, Lava Hot Springs, McCammon, Pocatello)		
	County Sheriff	236-7111	
	ISP Region 5	236-6066	
	ITD District 5	239-3300	
	County Coroner's Office	243-1326	
	Downey-Swan Lake County Highway District	897-5288	
Bannock County Road and Bridge Department	233-9591		

	Bannock County Emergency Management	236-7104
Arimo	Arimo Fire Department	254-3507
Chubbuck	Chubbuck Fire Department	237-3212
	Chubbuck Police Department	237-7172
Downey	Downey Ambulance	897-5919
	Downey Fire Department	897-5150
Inkom	Inkom Quick Response Unit	775-3607
	Inkom Fire Department	775-4964/3630
	Pocatello Valley Fire Department	775-3581
Lava Hot Springs	Lava Ambulance	776-5225
	Lava Hot Springs Fire Department	776-5820
McCammon	McCammon Fire Department	254-3200
Pocatello	Bannock County Ambulance Service	234-6200
	Bannock County Sheriffs Search and Rescue	236-7148
	Bannock Life Flight	239-1822
	Tri Med Ambulance	235-2487
	Pocatello Fire Department	234-6202
	Pocatello Police Department	234-6100
Bear Lake County	(Bloomington, Georgetown, Montpelier, Paris, St. Charles)	
	County Sheriff	945-2121
	ISP Region 5	236-6066
	ITD District 5	239-3300
	County Coroner's Office	847-0451
	Bear Lake County Road and Bridge Department	945-2212
	Bear Lake County Civil Defense	945-2211
Bennington	Bear Lake County Volunteer Fire Protection District	847-2287
Montpelier	Bear Lake County Ambulance Service	847-2247
	Montpelier Fire Department	847-1324
	Montpelier Police Department	847-1324
Benewah County	(Plummer, St. Maries, Tensed)	
	County Sheriff	245-2555
	ISP Region 1	772-8585
	ITD District 1	772-1200
	County Coroner's Office	245-2611
	Alert II Up River Ambulance (Fernwood)	245-5712
	Fernwood Fire Department (Fernwood)	245-2098
	Plummer-Gateway Highway District	686-1410
	Benewah County Road and Bridge Department	245-2234
	Benewah County Civil Defense	245-5331
Plummer	Gateway Fire Department	686-1313
St. Maries	St. Maries Ambulance	245-2575
	St. Maries City/Rural Fire Department	245-2445
	St. Maries Fire Department	245-2555
	St. Maries Maintenance	245-4102
	St. Maries Police Department	245-2555
Tensed	Tensed Ambulance Service	274-3026
	Tensed Rural Fire District	274-4217
Bingham County	(Aberdean, Atomic City, Basalt, Blackfoot, Firth, Shelley)	
	County Sheriff	785-1234
	ISP Region 5	236-6066
	ITD District 5	239-3300
	County Coroner's Office	782-3153

	Bingham County Road and Bridge Department	785-5505
	Bingham County Disaster Services	785-8040x239
Aberdeen	Aberdeen/Springfield Fire District	397-4178
	Aberdeen Fire Department	397-4270
	Aberdeen Police Department	397-4270
Blackfoot	Blackfoot Fire Department	785-8605
	Blackfoot Police Department	785-1235
Firth	Shelley City Fire Department	346-6802
	Shelley/Firth Fire Protection District	357-3032
Shelley	Shelley-Firth Quick Response Unit	357-3032
	Shelley Police Department	357-3446
Blaine County	(Bellevue, Carey, Hailey, Ketchum, Sun Valley)	
	County Sheriff	578-0745
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	578-1000
	Blaine County Road and Bridge Department	788-5580
	Blaine County Disaster Services	788-5508
Bellevue	Bellevue Fire Department	788-5351
Carey	Carey Quick Response Unit	823-4635
	Carey Rural Fire Protection District	823-4342
Hailey	Hailey Fire Department	788-3147
	Wood River Rural Fire Protection District	788-5577
	Hailey Police Department	788-3531
Ketchum	Ketchum Fire Department	726-7805
	Ketchum Police Department	726-7819
Sun Valley	Sun Valley Police Department	622-5345
	Sun Valley Fire Department	622-8234
Boise County	(Crouch, Horseshoe Bend, Idaho City, Placerville)	
	County Sheriff	392-3761
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner's Office	392-4411
	Clear Creek Volunteer Fire Department	392-4944
	Garden Valley Rural Fire Department	462-3033
	Grand Jean Volunteer Fire Department	259-3331
	Lowman Ambulance (Lowman)	259-3361
	Lowman Volunteer Fire Department	259-3865
	Lowman Ranger District (Lowman)	259-3836
	Mores Creek Ambulance	383-3746
	Robie Creek Volunteer Fire Department	343-1845
	Valley of the Pines Volunteer Fire Department	392-6693
	Wilderness Ranch Volunteer Fire department	344-0856
	Boise County Road and Bridge Department	793-2380
	Boise County Disaster Services	793-3238
Crouch	Crouch Volunteer Ambulance Service Inc.	462-4009
Horseshoe Bend	Horseshoe Bend Ambulance	793-2219
	Horseshoe Bend Fire Department	793-2219
	Chief of Police	793-2255
Idaho City	Idaho City Ambulance	392-6644
	City Marshall	392-4411
Placerville	Placerville Ambulance	392-9908
	Placerville Fire District	392-6711

Bonner County	(Clark Fork, Dover, East Hope, Hope, Kootenai, Oldtown, Ponderay, Priest River, Sandpoint)	
	County Sheriff	263-8417
	ISP Region 1	772-8585
	ITD District 1	772-1200
	County Coroner's Office	265-5274
	Coolin-Cavanaugh Bay Fire Protection District (Coolin)	443-3118
	Sagle Fire District (Sagle)	263-9541
	Bonner County Road and Bridge Department	255-5681
	Sandpoint Independent Highway District	263-8131
	Bonner County Emergency Management	265-8867
	Bonner County EMS	255-2194
Clark Fork	Clark Fork Valley Ambulance Service Inc.	266-1161
	Clark Fork Fire Department	266-1337
Dover	Westside Fire District	265-9745
Hope	East Hope Fire Department	264-5151
Ponderay	Bonner County Sheriffs Search and Rescue	263-8417
Priest Lake	Priest Lake Emergency Medical Technicians Inc	443-2000
	West Priest Lake Fire Department	443-2251
Priest River	Priest River EMT Association inc	448-2941
	West Pend Oreille Fire District	448-2600
	Priest River Police Department	448-1521
Ponderay	Northside Fire Protection District	265-4114
Sandpoint	Sandpoint Fire Department	263-3533 or 263-3556
	Schweitzer Fire Rescue District	265-4741
	Sandpoint Police Department	263-3158
Bonneville County	(Ammon, Idaho Falls, Iona, Irwin, Swan Valley, Ucon)	
	County Sheriff	529-1200
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	390-8797
	Bonneville County Road and Bridge Department	529-1290
	Bonneville County Emergency Management	529-1220
Ammon	Ammon Fire Department	529-4211
Idaho Falls	Air Idaho Rescue	529-6022
	City of Idaho Falls Ambulance Service	529-1173
	Premier Ambulance	529-0993
	INEEL Fire Department	526-7971
	Idaho Falls/Bonneville Fire Protection District #1	529-1495
	Bonneville County Sheriffs Search and Rescue	526-6925
	Idaho Falls Police Department	529-1200
Irwin	Greater Swan Valley Fire Protection District	483-2882
Swan Valley	Swan Valley Ambulance Service	483-2296
Ucon	Ucon Fire Department	523-3971
Boundary County	(Bonners Ferry, Moyie Springs)	
	County Sheriff	267-3151
	ISP Region 1	772-8585
	ITD District 1	772-1200
	County Coroner's Office	267-2146
	Hall Mountain Volunteer Fire Department (Eastport)	267-7375
	Naples Fire Department	267-2839
	Boundary County Road and Bridge Department	267-3838
	Boundary County Civil Defense	267-4391
Bonners Ferry	Boundary Volunteer Ambulance Service Inc.	267-2604
	Bonners Ferry Fire Department	267-4390
	Kootenai Valley Forest Protection District	267-5577
	North Bench Fire District	267-7722

	Paradise Valley Fire Department	267-2494
Moyie Springs	Moyie Springs Fire Department	267-2836
	Curley Creek Volunteer Fire Department	267-7740
Butte County	(Arco, Butte City, Moore)	
	County Sheriff	527-8553
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	527-3900
	Butte County Road and Bridge Department	527-3364
	Butte County Civil Defense	527-8287
Arco	Lost Rivers EMTs Inc	527-3046
	Arco Fire Department	527-8252
Moore	Lost River Fire Protection District	533-7814
Camas County	(Fairfield)	
	County Sheriff	764-2261
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	934-5774
	Camas County Road and Bridge Department	764-2271
	Camas County Disaster Services	764-2261
Fairfield	Camas County Ambulance	764-2261
	Fairfield Fire Department	764-2254
Canyon County	(Caldwell, Greenleaf, Melba, Middleton, Nampa, Notus, Parma, Wilder)	
	County Sheriff	454-7531
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner's Office	454-0448
	Canyon Highway District No. 4	454-8135
	Golden Gate Highway District No. 3	428-6267
	Nampa Highway District No. 1	467-6576
	Notus-Parma Highway District No. 2	722-5343
	Canyon County Emergency Management	454-7531
	Canyon County Ambulance District	466-8800
Caldwell	Caldwell Fire Department	455-3032
	Caldwell Police Department	455-3122
Middleton	Middleton Quick Response Unit	585-6650
	Middleton Fire District	585-6650
	Middleton Rural Fire District	585-6650
Melba	Melba Quick Response Unit	495-1211
	Melba Rural Fire District	495-2351
Nampa	Canyon County Ambulance District	466-8800
	Nampa Fire Department	468-5790
	Nampa Police Department	465-2257
	Upper Deer Flat Fire Protection District	466-4120
Notus	Notus Fire Department	454-2833
Parma	Parma Ambulance Service	722-6753
	Parma City/Rural Fire Department	722-5716
	Parma Police Department	722-5900
Wilder	Wilder Quick Response	482-7228
	Wilder Fire Department	482-7228
	Wilder Rural Fire Protection District	482-7563
	Wilder Police Department	454-7531

Caribou County	(Bancroft, Grace, Soda Springs)	
	County Sheriff	547-2561
	ISP Region 5	236-6066
	ITD District 5	239-3300
	County Coroner's Office	547-3742
	Caribou County Road and Bridge Department	547-3573
	Caribou County Public Safety	547-2583
Bancroft	Bancroft Fire Department	648-7375
Grace	Grace Fire Department	425-3747
Soda Springs	Caribou County Emergency Medical Services	547-2583
	Solutia Ambulance	547-4300
	Caribou County Fire Department	547-4959
	Soda Springs Fire Department	547-3534
	Soda Springs Police Department	547-3213
Cassia County	(Albion, Burley, Declo, Malta, Oakley)	
	County Sheriff	878-2251
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	678-1455
	Albion Highway District	673-5335
	Burley Highway District	678-5322
	Oakley Highway District	862-3321
	Raft River Highway District	645-2463
	City of Rocks Almo/ Elba Quick Response Unit	824-5575
	Cassia County Road and Bridge Department	824-5736
	Cassia County Civil Defense	878-4460x316
Albion	Albion Quick Response	678-0988
	Albion Fire Protection District	673-5377
Burley	Mini-Cassia Search and Rescue	678-8400
	Life Run Ambulance	678-4444
	West Cassia Quick Response Unit	678-5353
	Burley City/North Cassia Fire Department	878-7371
Declo	Declo Quick Response Unit	654-2111
	Declo Fire Department	654-2732
Malta	Raft River Fire Protection District	645-2588/645-2255
Oakley	Oakley Quick Response Unit	862-3386
	Oakley Fire Department	862-3364
Clark County	(Dubois, Spencer)	
	County Sheriff	374-5403
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	374-5469
	Clark County Road and Bridge Department	374-5408
	Clark County Civil Defense	374-5397
Dubois	Clark County Ambulance	374-5455
	Dubois City Fire Department	374-5241
Clearwater County	(Elk River, Orofino, Pierce, Weippe)	
	County Sheriff	476-4521
	ISP Region 2	799-5144
	ITD District 2	799-5090
	County Coroner's Office	476-4528
	Clearwater County Road and Bridge Department	426-4813
	Clearwater Highway District	435-8002
	Clearwater County Emergency Management	476-4064
Elk River	Elk River Fire Department	826-3351

	Clearwater County Ambulance – Elk River	476-3771
Orofino	North Idaho Back Country Medical Response Team	476-4521
	Clearwater County Ambulance – Orofino	476-3771
	Orofino Fire Department	476-4725
	Twin Ridge Rural Fire District	476-3353
	Orofino Police Department	476-5551
Pierce	Pierce Volunteer Fire Department	464-2704
	Clearwater County Ambulance – Pierce	476-3771
Weippe	Weippe Fire Department	435-4568
	Clearwater County Ambulance – Weippe	476-3771
Custer County	(Challis, Clayton, Mackay, Stanley)	
	County Sheriff	879-2232
	ISP Region 6	525-7277
	ITD District 6/ (4 has Clayton south and west)	745-7781
	County Coroner’s Office	879-4559
	Custer County Road and Bridge	879-2379
	Lost River Highway District	588-2824
	Custer County Disaster Services	879-2360
Challis	Challis Volunteer Ambulance Service	879-5115
	Challis/Custer County Rural Fire Department	879-2400
Clayton	Thompson Creek Ambulance	838-2200
	Clayton Fire Department	838-2370
Mackay	South Custer County Ambulance	588-2226
	Mackay Fire Department	588-2274
	South Custer Rural Fire Protection Department	588-3387
Stanley	Stanley Ambulance	774-3565
	Sawtooth Valley Rural Fire District	774-2222
Elmore County	(Glens Ferry, Mountain Home)	
	County Sheriff	587-2121
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner’s Office	587-6981
	Atlanta Highway District	864-2115
	Glens Ferry Highway District	366-7744
	Mountain Home Highway District	587-3211
	Atlanta Quick Response Unit (Atlanta)	864-2133
	Atlanta Rural Fire Department (Atlanta)	864-2157
	Pine / Featherville Ambulance	846-7610
	Prairie Quick Response Unit (Prairie)	868-3248
	Elmore County Disaster Services	587-2311
Glens Ferry	Glens Ferry/King Hill Rural Fire	366-7418
Mountain Home	Elmore County Ambulance	587-8661
	Elmore County Rescue/Extrication	587-3387
	Mountain Home Fire Department	587-2117
	Mountain Home Air Force Fire Department	828-6235
	Mountain Home Police Department	587-2100
Franklin County	(Clifton, Dayton, Franklin, Oxford, Preston, Weston)	
	County Sheriff	852-1234
	ISP Region 5	236-6066
	ITD District 5	239-3300
	County Coroner’s Office	852-0533
	Franklin County Road and Bridge Department	852-1090
	Franklin County Emergency Services	852-1332
Preston	Franklin County Ambulance	852-3764
	Preston Fire Department	852-1817

	Preston Police Department	852-2433
Fremont County	(Ashton, Drummond, Island Park, Newdale, Parker, St. Anthony, Teton, Warm River)	
	County Sheriff	624-4482
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	624-4482
	Fremont County Road and Bridge Department	624-4271
	Fremont County Civil Defense	624-7625
Ashton	North Fremont Fire Protection District	652-7711
Island Park	Island Park Fire Department	558-7522
St. Anthony	Fremont County Emergency Medical Services	624-7557
	St. Anthony/Fremont Fire Department	624-4404
	St Anthony Police Department	624-4001
Gem County	(Emmett)	
	County Sheriff	392-3761
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner's Office	365-4491
	Gem County Road and Bridge Department	365-3305
	Gem County Fire Protection District (Ola)	584-3327
	Gem County Disaster Services	477-2034
Emmett	Gem County Emergency Medical Services	477-2033
	Emmett Fire Department	365-6050
	Gem County Fire District #1	365-3771
	Gem Fire District	365-3521
	Emmett Police Department	365-6055
Gooding County	(Bliss, Gooding, Hagerman, Wendell)	
	County Sheriff	934-5515
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	934-4406
	Bliss Highway District	352-4400
	Hagerman Highway District	539-0898
	Wendell Highway District	536-6157
	West Point Highway District	308-8027
	Gooding County Road and Bridge Department	934-4841
	Gooding County Disaster Services	934-5958
Bliss	Bliss Quick Response Unit	352-4320
	Bliss Rural Fire Department	352-4320
Gooding	Gooding County Emergency Medical Services	934-4841
	Gooding Volunteer Fire Department	934-8348
	Gooding Police Department	934-8436
Hagerman	Hagerman Quick Response Unit Inc	837-4552
	Hagerman Volunteer Fire Department	837-4552
	Hagerman Police Department	837-6636
Wendell	Wendell First Response	536-5431
	Wendell City/Rural Fire Protection District	536-5431
	Wendell Police Department	536-2935
Idaho County	(Cottonwood, Ferdinand, Grangeville, Kooskia, Riggins, Stites, White Bird)	
	County Sheriff	1-800-922-9141
	ISP Region 2	799-5144
	ITD District 2	799-5090
	County Coroner's Office	983-9957

	Cottonwood Highway District	962-3128
	Deer Creek Highway District	839-2297
	Doumeq Highway District	839-2365
	Fenn Highway District	983-2437
	Ferdinand Highway District	962-5525
	Good Roads Highway District II	983-0910
	Grangeville Highway District	983-2880
	Green Creek Highway District	962-3457
	Keuterville Highway District	962-5525
	Kidder-Harris Highway District	926-4471
	Union Independent Highway District	983-0910
	White Bird Highway District	839-2446
	Winona Highway District	983-0669
	Elk City Ambulance Service Inc. (Elk City)	842-2705
	Elk City Fire Department (Elk City)	842-2449
	Powell Ambulance and Quick Response Unit (Powell)	942-3113
	Idaho County Road Department	926-4471
	Idaho County Disaster Management	983-3074
Cottonwood	Saint Marys Hospital Ambulance	962-3251
	Cottonwood City/Rural Fire Protection District	962-7134
Ferdinand	Ferdinand Rural/City Fire Department	962-5914
Grangeville	Syringa Hospital Ambulance	983-1700
	Grangeville Fire Department	983-1166
	Grangeville Police Department	983-1351
Kooskia	Lowell Quick Response Unit	926-4548
	Clearwater Valley Rescue Unit	926-4858
	Tahoe Quick Response Unit	926-4931
	Kooskia Fire Department	926-7241
	Ridgerunners Volunteer Fire Protection District	926-4775
Riggins	City of Riggins Ambulance	628-3394
	Riggins City/Rural Fire Department	628-3572
	Salmon River Rural Fire Department	628-3604
Stites	Stites Fire Department	926-0141
White Bird	White Bird Quick Response Unit	839-2810
	White Bird Fire Department	839-2294
Jefferson County	(Hamer, Lewisville, Menan, Mud Lake, Rigby, Ririe, Roberts)	
	County Sheriff	745-9210
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	745-7988
	Jefferson County Road and Bridge Department	745-9224
	West Jefferson Fire Protection District (Terreton)	663-4511
	Jefferson County Road and Bridge Department	745-9224
	Jefferson County Emergency Management	745-7988
Hamer	Hamer Fire Protection District	662-5415
Menan	Jefferson County Sheriff	745-9210
Mud Lake	Mud Lake Ambulance	662-5444
	Mud Lake Fire Department	663-4569
Rigby	Central Fire District	745-6003
	Rigby Police Department	745-9210
Roberts	Roberts Fire District/Quick Response Unit	228-3413
	Roberts Fire Department	745-6636
Jerome County	(Eden, Hazelton, Jerome)	
	County Sheriff	324-8845
	ISP Region 4	736-3060
	ITD District 4	886-7800

	County Coroner's Office	324-2566
	Hillsdale Highway District	829-5449
	Jerome Highway District	324-4601
	Jerome County Disaster Services	324-9261
	Jerome Rural Fire District #1	324-7468/420-8382
Eden	First Segregation Fire District	825-5725/420-5351
Hazelton	First Segregation Fire District	825-5725/420-5351
Jerome	Jerome Paramedics	324-0134
	Jerome City Fire and Rescue Department	324-8189

Kootenai County

	(Athol, Coeur d' Alene, Dalton Gardens, Fernan Lake, Harrison, Hauser, Hayden, Hayden Lake, Huetter, Post Falls, Rathdrum, Spirit Lake, Stateline, Worley)	
	County Fire Protection District and Quick Response Unit (Dalton Gardens, Fernan Lake, Huetter, Post Falls, Stateline)	676-8739
	County Emergency Medical Services System (Athol, Coeur d' Alene, Dalton Gardens, Fernan Lake, Harrison, Hauser, Hayden, Hayden Lake, Huetter, Post Falls, Rathdrum, Spirit Lake, Stateline)	676-8739x101
	County Sheriff	446-1300
	Central Dispatch	446-1850
	Post Falls Dispatch Center	773-3517
	ISP Region 1	772-8585
	ITD District 1	772-1200
	County Coroner's Office	446-2199
	Cataldo Forest Protection District (Kingston)	682-4611
	East Side Fire Protection District	765-4269
	Kellogg Fire District and Quick Response Unit	784-1188
	Rose Lake Quick Response Unit (Cataldo)	682-4313
	East Side Highway District	765-4714
	Lakes Highway District	772-7527
	Post Falls Highway District	765-3717
	Worley Highway District	664-0483
	Kootenai County Office of Emergency Management	446-1775
Athol	Timberlake Fire Department	683-3333
	Timberlake Fire Protection District and Quick Response Unit	683-3333
Coeur d'Alene	Mica-Kidd Island Fire District	769-7946
	Coeur d' Alene Fire Department and Quick Response Unit	769-2340
	Coeur d' Alene Police Department	769-2320
	Coeur d' Alene Streets Department	769-2233
Dalton Gardens	Dalton Gardens Streets Department	772-3698
Harrison	Eastside Fire	765-4269
Hauser	Hauser Lake Fire Protection District	773-1174
Hayden	Northern Lake Fire Protection District and Quick Resp Unit	772-5711
	Hayden Streets Department	772-4411
Hayden Lake	Northern Lake Fire Protection District and Quick Resp Unit	772-5711
	Hayden Lake Police Department	772-2161
	Hauser Lake Quick Response Unit	773-1174
	Kootenai County Fire and Rescue	676-8739
	Post Falls Police Department	773-3517
	Post Falls Street Department	773-1722
Rathdrum	Northern Lakes Fire Department	772-5711
	Rathdrum Police Department	687-0711
	Rathdrum Street Department	687-2700
	Northern Lake Fire Protection District and Quick Resp Unit	772-5711
Spirit Lake	Spirit Lake Fire Protection Department and Quick Resp Unit	623-5800
	Spirit Lake Police Department	623-2701
Worley	Worley Ambulance Association Inc	686-1883
	Worley Fire Protection District and Quick Response Unit	686-1718

Latah County	(Bovill, Deary, Genesee, Juliaetta, Kendrick, Moscow, Onaway, Potlatch, Troy)	
	County Sheriff	882-2216
	ISP Region 2	799-5144
	ITD District 2	799-5090
	County Coroner’s Office	882-2011
	North Latah Highway District	882-7490
	South Latah Highway District	285-1412
	Latah County Disaster Services	883-2265
Bovill	Bovill Volunteer Fire Department	826-3220
Deary	Deary Ambulance	877-1515
	Deary Fire Department	877-1515
Genesee	Genesee Community Ambulance	285-1621
	Genesee Rural/Community Fire Department	285-1621
Juliaetta	Juliaetta Volunteer Fire Department	276-3381
Kendrick	J-K Ambulance	289-8181
	Kendrick Volunteer Fire Department	289-5151
Moscow	Moscow Ambulance	882-2831
	Moscow/Rural Fire Protection District	882-2831
	Moscow Police Department	882-2677
Onaway	Potlatch Ambulance	875-0111
Potlatch	Potlatch Rural Fire Protection District	875-0111
Troy	Troy Volunteer Ambulance	835-2601
	Troy Volunteer Fire Department	835-2601
Lemhi County	(Leadore, Salmon)	
	County Sheriff	756-8980
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner’s Office	756-3203
	Gibbonsville Quick Response (Gibbonsville)	865-2361
	Gibbonsville Volunteer Fire Department (Gibbonsville)	865-2261
	North Fork Fire Protection District (North Fork)	865-2321
	North Fork Fire Ranger District (North Fork)	865-2383
	LeadoreLeadore EMTs Inc	768-2674
	Lemhi County Road and Bridge Department	756-4995
	Leadore Fire Department	768-2237
	Lemhi County Civil Defense	756-2471
	Lemhi County Emergency Services Coordinator	756-8980
Salmon	Elk Bend Quick Response	894-2285
	Salmon EMTs	756-2102
	Salmon Search and Rescue	756-8321
	Elk Bend Fire District	894-2276
	Salmon Fire Department	756-6275
	Salmon Police Department	756-8980 or 756-3214
Lewis County	(Craigmont, Kamiah, Nezperce, Reubens, Winchester)	
	County Sheriff	937-2447
	ISP Region 2	799-5144
	ITD District 2	799-5090
	County Coroner’s Office	937-2447
	Central Highway District	962-5525
	Evergreen Highway District	462-5525
	Kamiah Highway District	935-2946
	North Highway District	937-2409
	Prairie Highway District	937-2454
	Dietrich Highway District No. 5	544-2445
	Lewis County Emergency Management	937-2380

Craigmont	Craigmont Quick Response Rescue Unit	924-5678
	Craigmont Fire Department	924-5882
Kamiah	Kamiah Ambulance	935-2672
	Kamiah City/Rural Fire Protection District	935-0049
Nezperce	Nezperce Ambulance Inc	937-2447
	Nezperce Fire Department	937-2454
Reubens	Reubens Fire Department	924-6835
Winchester	Winchester Quick Response Unit	924-5358
	Winchester Fire Department	924-5865
Lincoln County	(Dietrich, Richfield, Shoshone)	
	County Sheriff	886-2250
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	886-2224
	Kimama Highway District No. 6	544-2878
	Richfield Highway District No. 3	487-2754
	Shoshone Highway District No. 2	886-7515
	Lincoln County Disaster Services	886-2452
Dietrich	Dietrich Quick Response Unit	544-2942
	Detrich Rural Fire Department	544-2445
Richfield	Richfield Quick Response Unit Inc	487-2707
	Richfield Fire Protection District	487-2306
Shoshone	Lincoln County EMS	886-2883
	Lincoln County Sheriff's Search and Rescue Extrication	886-2250
	Shoshone City/Wood River Fire Protection District	886-7500
	West Magic Fire Department	487-2037
Madison County	(Rexburg, Sugar City)	
	County Sheriff	356-5426
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	496-1253
	Madison County Road and Bridge Department	356-3101
	Madison County Homeland Security Department	359-6209
Rexburg	Madison County Ambulance	359-3010
	Rexburg/Madison County Fire Protection District	359-3010/3011
	Rexburg Police Department	359-3008
Minidoka County	(Acequia, Heyburn, Minidoka, Paul, Rupert)	
	County Sheriff	434-2320
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	436-0262
	Minidoka Highway District	436-6112
	Minidoka County Disaster Services	436-6976
Acequia	ID Youth Ranch Fire Department	532-4117/434-2320
Heyburn	Minidoka County Fire Protection District	678-8250
	Heyburn Police Department	678-4545
Minidoka	North Side Fire Department	532-4236/434-2320
Paul	West End Fire District	438-4101
Rupert	Emergency Response Ambulance	436-0481
	Rupert City Fire/Rescue	436-0756
	Rupert Fire Department	436-4900/436-9600
	East End Fire Protection District	436-4451
	North Side Fire Department	532-4236
	Rupert Police Department	434-2330

Nez Perce County		
	(Culdesac, Lapwai, Lewiston, Peck)	
	County Sheriff	746-3366
	ISP Region 2	799-5144
	ITD District 2	799-5090
	County Coroner’s Office	799-3074
	Evergreen Volunteer Fire District (Lenore)	476-5362
	Sunnyside Rural Fire District (Lenore)	476-3473
	Nez Perce County Road and Bridge Department	799-3060
	Lewiston/Nez Perce County Emergency Management	799-3084
Culdesac	Culdesac Quick Response Unit	843-2417
	Culdesac Fire Department	799-1450
Lapwai	Lapwai Valley Quick Response Unit	843-7170
	Lapwai Fire Department	843-2212
	Lapwai Police Department	843-2212
Lewiston	Lewiston Fire Department	743-3554
	Lewiston Police Department	746-0171
Peck	Big Canyon Fire District	486-7351/486-6640
Oneida County		
	(Malad)	
	County Sheriff	766-2251
	ISP Region 5	236-6066
	ITD District 5	239-3300
	County Coroner’s Office	766-4330
	Oneida County Road and Bridge Department	766-4116
	Oneida County Emergency Services	766-2251
Malad	Oneida County Ambulance	852-0504
	Malad Fire Department	776-4030
Owyhee		
	(Grand View, Homedale, Marsing)	
	County Sheriff	495-1154
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner’s Office	896-4266
	Gem Highway District No. 3	896-4312/4581
	Homedale Highway District	337-3500
	Three Creek Good Roads Highway District	543-9296
	Bruneau Quick Response Unit (Bruneau)	845-2821
	Bruneau Fire Protection District (Bruneau)	845-2790
	Murphy-Reynolds-Wilson Fire Protection Dist. (Murphy)	495-1154
	Owyhee County Road and Bridge Department	495-1170
	Owyhee County Emergency Services	834-2449
Grand View	Grand View Ambulance Service	834-2398
	Grand View Fire Department	834-2511
Homedale	Homedale Ambulance	337-3271
	Homedale Rural Fire Department	337-3450
	Homedale Police Department	337-4642
Marsing	Marsing Ambulance Services Inc	459-4944
	Marsing Fire Protection District	896-4396
	Marsing Fire Department	896-4444
Payette County		
	(Fruitland, New Plymouth, Payette)	
	County Sheriff	642-6008
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner’s Office	452-3377
	Highway District No. 1	278-3041
	Payette County Road and Bridge Department	278-3402
	Payette County Disaster Services	642-6002

Fruitland	United Ambulance Service	452-4166
	Fruitland Fire Department	642-6008
	Fruitland Police Department	452-3110
New Plymouth	New Plymouth Quick Response Unit	278-5338
	New Plymouth Fire Department	278-5338
	New Plymouth Police Department	642-6006
Payette	Payette City Fire Department	642-6028
	Payette Police Department	642-6026
Power County	(American Falls, Rockland)	
	County Sheriff	226-2311
	ISP Region 5	236-6066
	ITD District 5	239-3300
	County Coroner's Office	226-2147
	Power County Highway District	226-2661
	Astaris Idaho Emergency Response Team (Pocatello)	236-8344
	Power County Civil Defense	226-5605
American Falls	Power County Emergency Medical Services	226-5605
	American Falls Fire Department	226-5477
	American Falls Police Department	226-5922
Rockland	Rockland Rural Fire District	226-5001
Shoshone County	(Kellogg, Mullan, Osburn, Pinehurst, Smeltonville, Wallace, Wardner)	
	County Sheriff	556-1114
	ISP Region 1	772-8585
	ITD District 1	772-1200
	County Coroner's Office	786-5121
	Clarkia Better Roads Highway District	245-5097
	Avery Quick Response Unit (Avery)	245-4517
	St Joe Valley Fire District (Calder)	245-5059
	Shoshone County Road and Bridge Department	752-1264
	Shoshone County Disaster Services	752-5011
Kellogg	Community Ambulance Service Inc.	786-5434
	Kellogg Fire Department	784-1188
	Kellogg Police Department	784-1131
	Shoshone County Fire Protection District #2	784-1188
Mullan	Mullan Volunteer Ambulance	744-1774
	Mullan Volunteer Fire Department	744-1679
	Shoshone County Fire Protection District #3	744-1100
Osburn	Shoshone County Fire Protection District #1	752-1101
	Osburn Police Department	556-1114
Pinehurst	Pinehurst Police Department	682-3662
Smeltonville	Shoshone Co. Fire District #2	784-1188
Wallace	Prichard/Murray Volunteer Fire Department	682-3952
	Shoshone Co. Fire District #1	752-1101
	Wallace Police Department	753-3000
Wardner	Shoshone Co. Fire District #2	784-1188
Teton County	(Driggs, Teton, Victor)	
	County Sheriff	354-2323
	ISP Region 6	525-7277
	ITD District 6	745-7781
	County Coroner's Office	787-2193
	Teton County Road and Bridge Department	354-2932
	Teton County Emergency Management Coordinator	354-2703
Driggs	Teton Valley Ambulance	354-2383
	Teton County Fire Protection District/Quick Response Unit	354-2760

Twin Falls County	(Buhl, Castleford, Filer, Hansen, Hollister, Kimberly, Murtaugh, Twin Falls)	
	County Sheriff	736-4063
	ISP Region 4	736-3060
	ITD District 4	886-7800
	County Coroner's Office	733-7610
	Buhl Highway District	543-4298
	Filer Highway District	326-4415
	Murtaugh Highway District	432-5469
	Twin Falls Highway District	733-4062
	Twin Falls County Disaster Services	736-4234
	County Coroner's Office	733-7610x22
Buhl	Buhl Fire Department Quick Response Unit	543-5664
	Buhl Fire Department	543-5664
	Buhl Police Department	543-4200
Castleford	Castleford Quick Response Unit	537-6359
	Castleford Fire Department	537-6919
Filer	Filer Quick Response Unit	326-5000
	Filer Fire Department	326-5000
	Filer Police Department	326-4123
Hansen	Hansen Fire Department	423-6356
Kimberly	Rock Creek Rural Protection District	423-4336
Murtaugh	Murtaugh/Hansen Quick Response Unit	432-5492
Twin Falls	Magic Valley Regional Medical Center Paramedics	737-2299
	Salmon Tract Rural Fire District	655-4222
	Twin Falls Fire and Rescue	735-7233
	Twin Falls Fire Department	735-7233
	Dept. of Public Services, Police Division	735-4357
Valley County	(Cascade, Donnelly, McCall)	
	County Sheriff	382-4242
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner's Office	634-2220
	Valley County Road and Bridge Department	382-7195
	Valley County Emergency Services	382-7166
	Valley County Dispatch	382-7151
Cascade	Cascade Rural Fire and Emergency Medical Services	382-3200
	Cascade Fire Department	382-4141
	Cascade Police Department	382-4123
	High Valley Fire Protection Association	382-4222
Donnelly	Donnelly Ambulance	325-8619
	Donnelly Volunteer Fire Department	325-8619
McCall	McCall Fire and Emergency Medical Services	634-4306
	McCall Smokejumpers	634-0390
	McCall Fire Department	634-7070
	McCall Police Department	634-7144
Washington County	(Cambridge, Midvale, Weiser)	
	County Sheriff	549-2121
	ISP Region 3	846-7500
	ITD District 3	334-8300
	County Coroner's Office	414-1234
	Weiser Valley Highway District	549-1220
	Washington County Road and Bridge Department	549-0950
	Washington County Disaster Services	549-0370
Cambridge	Cambridge Ambulance Services	257-3811
	Cambridge Volunteer Fire Department	257-3811

Midvale	Midvale Fire Department Ambulance	550-1603
	Midvale Volunteer Fire Department	549-2121
	Midvale Fire Department	355-2375
Weiser	Weiser Ambulance District	549-1636
	Weiser Fire Department	549-1483
	Weiser Rural Fire Department	549-2379
	Stibnite Fire Department	
	Weiser Police Department	549-2244

ADJACENT STATES AND PROVINCES

Montana	Montana Highway Patrol – Missoula	406-543-6368
	Montana Department of Transportation – St. Regis	406-494-9639
Nevada	Nevada Highway Patrol – Winnemucca	775-623-6419
Oregon	Oregon State Police – Bend	541-889-6568
Utah	Utah Highway Patrol – Salt Lake City	801-887-3800
Washington	Washington State Patrol – Spokane	509-456-2824
	Washington Department of Transportation – Spokane	509-324-6586
Wyoming	Wyoming Highway Patrol – Cheyenne	307-777-4321
British Columbia	Emergency Coordination Center	1-800-663-3456

INDIAN NATIONS

Coeur d'Alene	686-1800
Duck Valley	702-757-3211
Fort Hall	
Fort Hall Fire and Emergency Medical Services Dist	478-3782
Fort Hall Fire Department	238-3784
Chief of Police	478-4001
Shoshone-Bannock Tribes Emergency Management Coordinator	237-0137
Kootenai	267-3519 or 267-5223
Nez Perce	843-2253 or 843-5501
Nez Perce Tribe Emergency Response Planner	843-7375x2630

NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)/UNIFIED COMMAND OVERVIEW

NIMS is a system mandated by Homeland Security Presidential Directive 5 that provides a consistent nationwide approach for federal, state, local and tribal governments, as well as the private-sector and nongovernmental organizations to work effectively and efficiently together to prepare for, respond to, and recover from domestic incidents, regardless of cause, size or complexity. NIMS includes a core set of concepts, principles, and terminology. HSPD-5 identifies these as the ICS; multi-agency coordination systems; training; identification and management of resources (including systems for classifying types of resources); qualification and certification; and the collection, tracking, and reporting of incident information and incident resources.

NIMS builds on the long-used Incident Command System and the proven principles of unified command. Another key feature of NIMS includes communication and information management so that responders and managers across all agencies, professions and jurisdictions have a common operating picture for a more efficient and effective response.

The Incident Command System (ICS) is a widely used and understood emergency management tool. It is used by local, state, and federal agencies and the military. Although originally developed to manage multi-agency response to wild land fires, it long ago evolved into an all risk system.

The Incident Command System is suitable for use regardless of the number or variety of jurisdictions and agencies involved in a response. It provides an organizational structure that is adaptable to any incident, and is acceptable to users throughout a community, state, or region. It is a flexible and responsive system, which is capable of orderly expansion to a Unified Command if a simple initial response escalates into a major emergency.

All functional units report to and are guided by Incident Command. The Incident Command function may be conducted in two ways; single command or unified command. The single command option gives one individual the authority for overall management of the incident. This is appropriate when only one agency or jurisdiction is involved in the response. When an incident crosses jurisdictional boundaries or when response from numerous agencies is required, a unified command system may be established. This requires several agencies jointly to determine objectives, strategy, and priorities.

Incident Command, along with command staff, must prepare objectives, approve an action plan, and approve all requests for ordering and releasing of primary resources. Incident Command must develop a responsive organization to ensure effective incident management. That organization may be simple, or may grow increasingly complex as the incident grows.

The organization's staff builds from the top down with the responsibility and performance placed initially with the Incident Commander. As the need exists, functional units can be developed each with several possible sub-units. The specific structure established for any given incident will depend on the management needs of the incident based on its size, complexity, location, number of agencies involved, and a host of other factors.

As the emergency response needs of a transportation incident are met, it is the responsibility of Incident Command to demobilize resources and revise the emergency response organization to meet the nature of the remaining response activities. Incident Command will be responsible for determining when emergency conditions no longer exist. Incident Command will develop an orderly process to transition remediation/recovery management responsibilities to the appropriate local, state and federal agencies, as well as responsible private parties.

INCIDENT TRAFFIC CONTROL OVERVIEW

This overview is made up of excerpts from the Manual on Uniform Traffic Control Devices (MUTCD) Chapter 6I, Control of Traffic Through Traffic Incident Management Areas, adopted by the State of Idaho legislature.

Whenever the acronym "TTC" is used, it refers to "temporary traffic control".

The needs and control of all road users through a Temporary Traffic Control zone shall be an essential part of highway management of traffic incidents.

A traffic incident is an emergency road user occurrence, a natural disaster, or other unplanned event that affects or impedes the normal flow of traffic.

A traffic incident management area is an area of a highway where temporary traffic controls are imposed by authorized officials in response to a road user incident, natural disaster, hazardous material spill, or other unplanned incident. It is a type of TTC zone and extends from the first warning device (such as a sign, light, or cone) to the last TTC device or to a point where vehicles return to the original lane alignment and are clear of the incident.

Traffic incidents can be divided into three general classes of duration, each of which has unique traffic control characteristics and needs. These classes are:

- A. Major—expected duration of more than 2 hours;**
- B. Intermediate—expected duration of 30 minutes to 2 hours; and**
- C. Minor—expected duration under 30 minutes.**

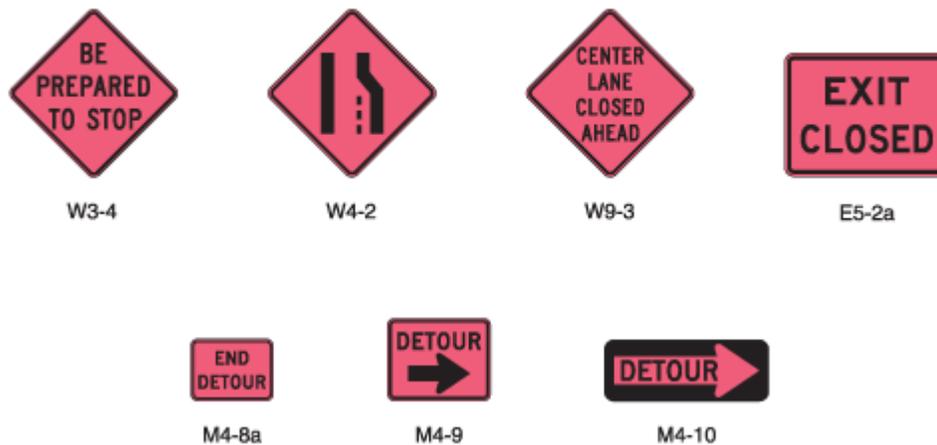
The primary functions of TTC at a traffic incident management area are to move road users reasonably safely and expeditiously past or around the traffic incident, to reduce the likelihood of secondary traffic crashes, and to preclude unnecessary use of the surrounding local road system.

In order to reduce response time for traffic incidents, highway agencies, appropriate public safety agencies (law enforcement, fire and rescue, emergency communications, emergency medical, and other emergency management), and private sector responders (towing and recovery and hazardous materials contractors) should mutually plan for occurrences of traffic incidents along the major and heavily traveled highway and street system.

On-scene responders should be trained in safe practices for accomplishing their tasks in and near traffic. Responders should always be aware of their visibility to oncoming traffic and take measures to move the traffic incident as far off the traveled roadway as possible or to provide for appropriate warning.

Responders arriving at a traffic incident should, within 15 minutes of arrival on-scene, estimate the magnitude of the traffic incident, the expected time duration of the traffic incident, and the expected vehicle queue length, and then should set up the appropriate temporary traffic controls for these estimates.

Warning and guide signs used for TTC traffic incident management situations may have a black legend and border on a fluorescent pink background (see Figure 6I-1).

Figure 6I-1. Examples of Traffic Incident Management Area Signs

While some traffic incidents might be anticipated and planned for, emergencies and disasters might pose more severe and unpredictable problems. The ability to quickly install proper temporary traffic controls might greatly reduce the effects of an incident, such as secondary crashes or excessive traffic delays. An essential part of fire, rescue, spill clean-up, highway agency, and enforcement activities is the proper control of road users through the traffic incident management area in order to protect responders, victims, and other personnel at the site while providing reasonably safe traffic flow.

For traffic incidents, particularly those of an emergency nature, TTC devices on hand may be used for the initial response as long as they do not themselves create unnecessary additional hazards.

General to all Incidents

The establishment, maintenance, and prompt removal of lane diversions can be effectively managed by representatives of highway and public safety agencies.

The TTC should include the proper traffic diversions, tapered lane closures, and upstream warning devices to alert approaching traffic of the end of a queue.

Attention should be paid to the end of the traffic queue such that warning is given to road users approaching the end of the queue.

If manual traffic control is needed, it should be provided by qualified flaggers or uniformed law enforcement officers.

If flaggers are used to provide traffic control for an incident management situation, the flaggers may use appropriate traffic control devices that are readily available or that can be brought to the traffic incident scene on short notice.

When flares are used to initiate TTC at traffic incidents, more permanent traffic control devices should replace them as soon as practical. Both the flare and its supporting device should then be removed from the roadway.

During traffic incidents, large trucks might need to follow a route separate from that of automobiles because of bridge, weight, clearance, geometric restrictions or vehicles carrying hazardous material.

Diversion of traffic into other lanes is often not needed or is needed only briefly. It is not generally possible or practical to set up a lane closure with traffic control devices for a minor traffic incident. Traffic control is the responsibility of on-scene responders.

Some traffic incidents might require closure of an entire highway. Through road users must have adequate guidance around the traffic incident. Maintaining good public relations is desirable. The cooperation of the news media in publicizing the existence of, and reasons for, traffic incident management areas and their TTC can be of great assistance in keeping road users and the general public well informed.

On-scene responders should be trained in safe practices for accomplishing their tasks in and near traffic. Responders should always be aware of their visibility to oncoming traffic and take measures to move the traffic incident as far off the traveled roadway as possible or to provide for appropriate warning.

Major Traffic Incidents (more than 2 hours)

Major traffic incidents typically involve closing all or part of a roadway facility for a period exceeding 2 hours.

If the traffic incident is anticipated to last more than 24 hours, applicable procedures and devices set forth in other Chapters of Part 6 should be used.

With a road closure that blocks the traveled way, road users are usually diverted through lane shifts or detoured around the traffic incident and back to the original roadway. A combination of traffic engineering and enforcement preparations is needed to determine the detour route, and to install, maintain or operate, and then to remove the necessary traffic control devices when the detour is terminated. Large trucks are a significant concern in such a detour, especially when detouring them from a controlled-access roadway onto local or arterial streets.

Intermediate Traffic Incidents (30 minutes to 2 hours)

Intermediate traffic incidents typically affect travel lanes for a time period of 30 minutes to 2 hours, and usually require traffic control on the scene to divert road users past the blockage. Full roadway closures might be needed for short periods during traffic incident clearance to allow traffic incident responders to accomplish their tasks.

All traffic control devices needed to set up the TTC at a traffic incident should be available so that they can be readily deployed for intermediate traffic incidents. The TTC should include the proper traffic diversions, tapered lane closures, and upstream warning devices to alert approaching traffic of the end of a queue.

Minor Traffic Incidents (under 30 minutes)

Minor traffic incidents are typically disabled vehicles and minor crashes that result in lane closures of less than 30 minutes. On-scene responders are typically law enforcement and towing companies, and occasionally highway agency service patrol vehicles.

When a minor traffic incident blocks a travel lane, it should be removed from that lane to the shoulder as quickly as possible.

Use of Emergency-Vehicle Lighting

The use of emergency-vehicle lighting (such as high-intensity rotating, flashing, oscillating, or strobe lights) is essential, especially in the initial stages of a traffic incident, for the safety of emergency responders and persons involved in the traffic incident, as well as road users approaching the traffic incident. Emergency-vehicle lighting, however, provides warning only and provides no effective traffic control. It is often confusing to road users, especially at night. Road users approaching the traffic incident from the opposite direction on a divided facility are often distracted by emergency-vehicle lighting and slow their vehicles to look at the traffic incident posing a hazard to themselves and others traveling in their direction.

The use of emergency-vehicle lighting can be reduced if good traffic control has been established at a traffic incident scene. This is especially true for major traffic incidents that might involve a number of emergency vehicles. If good

traffic control is established through placement of advanced warning signs and traffic control devices to divert or detour traffic, then public safety agencies can perform their tasks on scene with minimal emergency-vehicle lighting.

Public safety agencies should examine their policies on the use of emergency-vehicle lighting, especially after a traffic incident scene is secured, with the intent of reducing the use of this lighting as much as possible while not endangering those at the scene. Special consideration should be given to reducing or extinguishing forward facing emergency-vehicle lighting, especially on divided roadways, to reduce distractions to oncoming road users.

Vehicle headlights not needed for illumination, or to provide notice to other road users of the incident response

FUNCTIONAL ROLES AND ORGANIZATIONAL RESPONSIBILITIES

FUNCTIONAL ROLES

Stakeholder Duties and Responsibilities

Law Enforcement

- Secures Incident Scene
- Performs first responder duties
- Assists responders in accessing the incident scene
- Establishes emergency access routes
- Controls arrival and departure of incident responders

Fire and Rescue

- Protects incident scene
- Rescues/extricates victims
- Extinguishes fires
- Responds to and assesses incidents involving a hazardous materials release
- Contains or mitigates a hazardous materials release
- Assumes role of Incident Commander, if appropriate
- Supports unified command, as necessary

Emergency Medical Services (EMS)

- Provides medical treatment to those injured at the incident scene
- Determines destination and transportation requirements for injured victims
- Transports victims for additional medical treatment
- Supports unified command, as necessary

Emergency Management Agency

- Coordinates government response and resources
- Provides technical expertise
- Provides evacuation recommendations
- Facilitates communication and coordination across jurisdictions
- Coordinates response from other State and Federal agencies
- Assumes role of Incident Commander, if appropriate
- Supports unified command, as necessary

Transportation Agencies

- Highway maintenance
- Service patrols
- Protects incident scene
- Implements traffic control strategies and provides supporting resources
- Monitors traffic operations
- Disseminates motorist information
- Mitigates incidental vehicle fluid spill confined to roadway
- Assesses and directs incident clearance activities
- May perform first responder duties (service patrol)
- Clears minor incident (service patrol)
- Performs incident detection and verification (service patrol)
- Develops and operated alternate routes
- Assesses and performs emergency roadwork and infrastructure repair
- Assumes role of Incident Commander, if appropriate
- Supports unified command, as necessary

Towing and Recovery

- Recovers vehicles and cargo
- Removes disabled or wrecked vehicles and debris from incident scene
- Mitigates non-hazardous material spills
- Supports unified command, as necessary

Dispatch Agencies

- Receive emergency and non-emergency phone calls
- Dispatch appropriate response agency to emergency and non-emergency incidents
- Monitor and assist response agencies in relaying communications to other agencies
- Activation of the Emergency Alert System
- Activation of DMS
- Provide telecommunications for bridge and conference calls
- Provide data on agency responses

ORGANIZATIONAL RESPONSIBILITIES

The Idaho Transportation Incident Management Plan requires the coordinated efforts of all signatory agencies.

I. RESPONSIBILITIES COMMON TO ALL AGENCIES

1. Designate agency personnel who are available and capable of responding to transportation incidents.
2. Contact the Idaho State EMS Communications Center (**1-888-575-2666**) to report transportation incidents requiring significant assistance from other first response agencies and to activate the 511 traveler information system.
3. Adhere to the provisions and procedures of the Idaho Transportation Incident Management Plan (this document).
4. Establish a technical advisory workgroup to address response related problems within the agency's area of expertise as needed.
5. Channel on-site media communications through the Incident Commander or his designated Public Information Officer.
6. Cooperate with the directions of the Incident Commander for on-site emergency response activities.
7. Cooperate in developing qualified response support personnel.
8. Educate and train employees in transportation incident response on a continuing basis. The first priority of training is protection of public and employee health and safety.
9. Participate in follow-up analyses of transportation incidents to aid in future prevention and improved emergency response.
10. Participate in periodic transportation incident drills and/or exercises.
11. Require each employee designated to be involved with transportation incident response to read the Idaho Transportation Incident Management Plan on an annual basis.

II. SPECIFIC RESPONSIBILITIES OF STATE AGENCIES

IDAHO STATE POLICE

1. Coordinate with local law enforcement and all other agencies to provide law enforcement support including traffic control, evacuation routes, crowd control, and site security.
2. If requested by local first response authorities, assume incident command at all incidents on interstate, U.S., and state numbered routes including rights-of-way, and in other areas designated by local response personnel.
3. Provide a Transportation Enforcement Coordinator designated by and reporting to the Incident Commander.
4. Conduct investigation of transportation-related incidents in pursuit of civil and criminal enforcement.
5. Provide multi-jurisdictional communications link.

IDAHO TRANSPORTATION DEPARTMENT

1. Assist in traffic control, detouring, and incident site access, including debris removal (excluding accident debris) from highways and roads and emergency road repairs.
2. Assist in providing transportation of essential personnel and equipment.
3. Provide road closure authority for state highway system.
4. Implement the ITD "Emergency Highway Traffic Regulations" during a major emergency as needed. Regulations can be obtained at any ITD district office.
5. Enforce statutes within the Motor Carrier Act as necessary.

**EXECUTIVE OFFICE OF THE GOVERNOR – MILITARY DIVISION
IDAHO BUREAU OF HOMELAND SECURITY**

1. Coordinate all state activities when a state disaster declaration is imminent or declared, or the support limits of this plan are exceeded.
2. Coordinate all requests for a Governor's Declaration of Emergency or Disaster.
3. Coordinate all requests for National Guard Support.
4. Assist local governments and their disaster agencies to establish and operate training programs and programs of public information.
5. Maintain a register of Search and Rescue organizations, units, teams, or individuals operating within the state.
6. Provide technical assistance to the Local Emergency Planning Committees, and coordinate Local Emergency Planning Committees and state emergency response training programs.
7. Advise, consult, and cooperate with agencies of the state and federal government, other states, cities, counties, tribal governments, and others concerned with emergency response incidents.
8. Coordinate Hazardous Materials response activities.
9. Coordinate response of the State Regional Response Hazardous Materials Teams for incidents involving hazardous materials.

IDAHO STATE EMS COMMUNICATIONS CENTER

TRANSPORTATION INCIDENT MANAGEMENT PLAN

MISSION

The mission of the Idaho State EMS Communications Center is to provide high quality and efficient communications support for the public, government agencies and emergency responders through the coordination of resources contributing to the health and safety of Idaho citizens and communities. StateComm is a program within the Idaho EMS Bureau under the direction of the Idaho Department of Health and Welfare. StateComm serves a unique role in Idaho in that they are a key partner with ITD for operations and incident management on a statewide level, including dispatching of ITD personnel and equipment, as well as activation of DMS and 5-1-1. StateComm is located in Meridian, Idaho and operates 24/7/365.

EMERGENCY CONTACT AND COORDINATION

The Idaho State EMS Communications Center is a statewide center utilizing mountain top radio transmitters and a statewide microwave network in order to ensure communications in most areas throughout the state. The Idaho State EMS Communications Center has direct communication with all EMS units throughout the state, as well as numerous other agencies. The Idaho State EMS Communications Center will function as the focal point for communication on major incidents. The following procedure will be used.

1. The Idaho State EMS Communications Center is the primary communications link for the Idaho Transportation Department for 24/7 dispatch service and public safety response.
2. The Idaho State EMS Communications Center will obtain all pertinent information regarding the incident.
3. The Idaho State EMS Communications Center will coordinate responses to HAZMAT incidents throughout the State of Idaho.
4. A conference call can be set up at any time during an incident in order to efficiently communicate pertinent information to all agencies.
5. Using the teleconference bridge, the Incident Commander will gain all information from agencies involved in order to make a decision to classify the incident.
6. The Idaho State EMS Communications Center will make notifications to all agencies as requested.
7. The Idaho State EMS Communications Center staff will post messages to ITD-owned DMS on behalf of ITD and has access to all DMS statewide for information dissemination concerning incidents, road closures, weather, disasters, and AMBER Alerts.
8. The Idaho State EMS Communications Center monitors and assists EMS units and hospitals statewide with emergency radio communications including medical control assistance.
9. The Idaho State EMS Communications Center shares data with the BHS, State Public Health, District Health Departments, Fish and Game, Air Medical agencies, law enforcement, fire departments, and other state, local, and government agencies in response to public and government requests.
10. The Idaho State EMS Communications Center will provide additional assistance as requested.

IDAHO STATE POLICE

TRANSPORTATION INCIDENT SUPPORT PLAN

The State Police has the statutory duty, pursuant to Idaho Code Section 19-4804, to (a) enforce all of the penal and regulatory laws of the state; (b) require the persons using the highways to do so carefully; and (c) protect the physical portions of the highways and enforce laws promoting highway safety. Additionally, Idaho Code Section 67-2905 charges the State Police with the enforcement of the motor carrier safety and hazardous materials rules promulgated under Idaho Code Section 67-2901A. The Idaho State Police provides statewide public safety services through patrol activities; law enforcement actions; forensics laboratory analysis of evidence submitted by all Idaho law enforcement agencies from crime scenes; maintenance of criminal history records, a variety of registries, hot lines, and the Idaho Law Enforcement Telecommunications System (ILETS) network; and connectivity to national public safety databases.

A member of the Idaho State Police is frequently the first law enforcement officer to arrive at the scene of a transportation incident on the highways in the State of Idaho. Upon notification of any transportation incident, ISP will respond according to its established policy. If local law enforcement officer(s) arrives first on the incident scene, the offer(s) will be responsible of fulfilling the role of ISP and establishing coordination with ISP until ISP arrives on the scene.

A direct telephone call to any Idaho State Police Regional Office can initiate the Idaho State Police response; however, ISP dispatch centers are not a 911 public safety answering point. They receive “*ISP” cell phone calls, as well as direct dial emergency calls. ISP provides a Mobile Command Post to support response to incidents and special operations in the field as a temporary dispatch post when required.

State Police level of response depends upon the magnitude of the incident. State Police troopers respond to investigate criminal and civil law violations, and to provide assistance and service to the motoring public.

State Police vehicles generally contain the following emergency equipment:

- Cellular telephones (limited number)
- Radio communications anywhere in Idaho
- Emergency first aid supplies
- Blankets
- Traffic cones
- Fuses
- Jumper cables
- Fuel transfer kits
- Push bumpers
- Water rescue ropes and floats
- Fire extinguishers
- Laser measuring devices
- Radiation monitoring (Commercial Vehicle/Hazardous Material Specialist Inspectors)
- Gas monitoring (Hazardous Material Specialist Inspectors)
- Level A-B-C protective clothing (Hazardous Materials Specialist)
- Self contained breathing apparatus SCBA (Hazardous Materials Specialist)

State Police troopers provide the following emergency services at transportation incidents:

- First aid to the injured
- Transport people to their home or safe place
- Traffic control
- Change tires
- Complete incident investigations

- Arrest drivers under influence of alcohol/drugs and others suspected of breaking the law
- Provide fuel for those out of gasoline
- Provide the Transportation Enforcement Coordinator for transportation incidents involving regulated vehicles and hazardous materials
- Fulfill duties of the Local Emergency Response Authority for transportation incidents involving hazardous materials if so designated or by default
- Crash scene reconstruction
- Notification to family or workplace for those involved in the incident
- Contact authorized towing service
- Other emergency actions as required

The Region and toll free numbers listed are all **24-hour** numbers.

Region Patrol Offices

ISP Region No. 1	Coeur d'Alene.....	772-8585
ISP Region No. 2	Lewiston.....	799-5144
ISP Region No. 3	Boise.....	846-7500
ISP Region No. 4	Jerome.....	736-3060
ISP Region No. 5	Pocatello.....	236-6066
ISP Region No. 6	Idaho Falls.....	525-7277

Regional Communications Centers (RCC)

ISP RCC North – Region 1/Region 2	Emergency: 772-8585 (Coeur d’Alene)
602 W. Prairie Ave.	Business: 772-6055 (Coeur d’Alene)
Coeur d’Alene, ID 83815	Emergency: 772-8585 (Lewiston)
	Business: 799-5151 (Lewiston)
	Fax: 772-8244
ISP RCC West – Region 3/Region 4	Emergency: 846-7500 (Boise)
700 S. Stratford Dr.	Business: 846-7550 (Boise)
Building 7	Emergency: 736-3060 (Twin Falls)
Meridian, ID 83642	Business: 736-3070 (Twin Falls)
	Fax: 846-7520
ISP RCC East – Region 5/Region 6	Emergency: 236-6066 (Pocatello)
5205 South 5th	Business: 236-6466 (Pocatello)
Pocatello, ID 83204	Emergency: 525-7277 (Idaho Falls)
	Business: 525-7377 (Idaho Falls)
	Fax: 233-7451

Toll Free Regional Communications Center (REDDI Line).....	1-800-233-1212
Toll Free Cellular.....	* ISP (*477)

ISP Headquarters and administrative staff numbers are 8:00 AM to 5:00 PM Monday through Friday, except holidays.

ISP Headquarters Meridian.....	884-7200
Director.....	884-7000
Deputy Superintendent.....	884-7101
Investigations.....	884-7101
Field Operations Commander.....	884-7204
Commercial Vehicle Safety (CVS) Manager.....	884-7220
Deputy Commander CVS.....	884-7220

IDAHO TRANSPORTATION DEPARTMENT

TRANSPORTATION INCIDENT MANAGEMENT PLAN

MISSION

The mission of ITD is to provide high quality, cost-effective transportation systems that are safe, reliable, and responsive for the economical and efficient movement of people and products.

AVAILABLE RESOURCES AND CAPABILITIES

ITD's intended level of incident response involvement is generally limited to traffic control including signing, barricading, flagging, and road closures; assisting in non-hazardous material cleanup; clearance of debris; and roadway damage repair.

ITD may aid State and/or Local governmental agencies in evacuation if necessary to protect human life.

Only ITD has authority to close a state numbered or U.S. numbered highway in Idaho. Call the ITD district office to request a road closure or to report that a road closure has been implemented.

INCIDENT RESPONSE UNITS

The Idaho Transportation Department does provide several Incident Response Unit on the Interstate system Monday through Friday in the Boise to Nampa area typically from 6:00 AM – 9:00 AM, and 3:00 PM – 6:00 PM. This unit's first priority is **traffic control** and is dispatched through ISP in Meridian. This unit is also prepared to:

- Provide accident traffic control
- Provide gas
- Move vehicles to the shoulder
- Jump batteries
- Change tires
- Make small repairs
- Make phone calls
- Transport motorist to safe place
- Provide radiator coolant
- Provide tools
- Clear the travel way of debris and obstructions

NOTIFICATION RESPONSE ROSTER

When an incident affecting a state highway occurs, contact should be made directly with the District Engineer or his representative in the area of the incident. ITD staff can be reached 24 hours a day, including weekends and holidays at the following numbers:

<u>NAME</u>	<u>LOCATION</u>	<u>COUNTIES</u>
District 1 Engineer 772-1200	Coeur d'Alene	Bonner, Boundary, Kootenai, Benewah, Shoshone
District 2 Engineer 799-5090	Lewiston	Latah, Clearwater, Lewis, Nez Perce, Idaho
District 3 Engineer 334-8300	Boise	Adams, Valley, Ada, Washington, Payette, Boise, Elmore, Owyhee, Canyon, Gem
District 4 Engineer 886-7800	Shoshone	Camas, Blaine, Gooding, Lincoln, Minidoka, Jerome, Twin Falls, Cassia

<u>NAME</u>	<u>LOCATION</u>	<u>COUNTIES</u>
District 5 Engineer 239-3300	Pocatello	Bannock, Bingham, Power, Oneida, Franklin, Caribou, Bear Lake
District 6 Engineer 745-7781	Rigby	Bonneville, Madison, Teton, Fremont, Jefferson, Clark, Custer, Lemhi, Butte
Division of Aeronautics 334-8775	Boise	All

In the event no one can be reached at the district office, notification can be made to the Idaho Transportation Department through the Idaho State EMS Communications Center at 1-888-575-2666.

BUREAU OF HOMELAND SECURITY

TRANSPORTATION INCIDENT MANAGEMENT PLAN

MISSION

The mission of the Bureau of Homeland Security (BHS) is to save life and to limit human suffering, injury to wildlife, damage to natural resources, private and public property, the environment, and the economy as a result of the harmful effects of natural and man-caused disasters, from all hazards, including terrorism and the use of Weapons of Mass Destruction, in support of local governments and communities.

AVAILABLE RESOURCES AND CAPABILITIES

Emergency Management is organized analysis, planning, decision-making, and assignment of available resources to mitigate (lessen the effect of or prevent), prepare for, respond to, and recover from the effects of all hazards. The goal of emergency management is to save lives, prevent injuries, and protect property and the environment if an emergency occurs.

The State Disaster Preparedness Act designates the BHS at the state level and designates the counties at the local level for the responsibilities of emergency management. BHS is under the Military Division with the Adjutant General as its Bureau Chief.

When a disaster exceeds the local resources, supplemental assistance is provided through the resources of the State after a disaster declaration is issued by the Governor. When the States' capabilities are exceeded, the Governor requests assistance from the Federal government through the Region X Federal Emergency Management Agency (FEMA). This assistance is provided pursuant to a Presidential Disaster Declaration.

AREA FIELD OFFICES

Bureau of Homeland Security maintains six area field offices to provide direct assistance to Idaho's counties. These offices are located in Coeur d'Alene, Lewiston, Boise, Twin Falls, Pocatello, and Idaho Falls. Area Field Officers work closely with County Emergency Managers, Commissioners, Mayors, emergency response agencies, volunteer organizations, and the general public to prevent or limit damage from disasters through Mitigation Programs, and to prepare communities to respond to and recover from the damage that natural and man-caused disasters cause.

REGIONAL RESPONSE TEAMS

Idaho's Regional Response Teams were designed as support units for HAZMAT incidents that exceed the resources of local response agencies. Each Hazardous Materials Regional Response Team consists of three five-person response team units that provide 24-hour coverage, seven days a week. Each unit consists of a team leader, assistant leader, intensive care paramedic, and two firefighters. These specially trained teams are available to provide 24-hour coverage, seven days per week, and are presently based out of fire departments in Boise, Nampa/Caldwell, Lewiston, Pocatello, Coeur d'Alene, Magic Valley, and Idaho Falls/Jefferson County. The teams can provide the following services:

- Provide emergency response anywhere in the state of Idaho or upon special request to adjoining states; capable of either ground response or fly-in response and can be in almost any part of Idaho within a few hours.
- Provide from two to five specialized technical support personnel and up to ten upon special request for serious releases.
- Provide specialized equipment, resource information, and instrumentation to assist local responders.
- Sample unknown chemicals remotely and safely and do field testing for identification with immediate results.
- Contain, neutralize, overpack, and prepare for disposal of many isolated spilled chemicals.
- Transfer loads up to 100 gallons per minute or assist transfer teams in larger operations from unsafe storage containers.
- Provide advanced life support to victims of releases, including rescuers, on-scene and prepare them for transport without contaminating ambulances or medical facilities.
- Provide expertise on the latest wet or dry decontamination techniques for both people and equipment at incidents.

- Provide and set up booms for spills in waterways.
- Assist in training, emergency planning, and disaster drills for industry and communities.
- Assist in the cleanup of spills requiring the highest levels of protection; assist with obtaining contractors for clean up.
- Provide technical expertise that includes specialists, chemists, and resource people to assist in on-scene operation set-up for local responders.

To activate the Regional Response Teams, contact the EMS Communications Center at: 1-800-632-8000.

Upon placing a call to the dispatch center, you will be required to provide the following information:

1. Name of reporting party
2. Call back phone number
3. Location of incident
4. Situation summary
5. Material Identification (if known)
6. Quantity Released (if known)
7. Injuries/exposures (if known)

Requests for Regional Response Team Assistance shall be received from:

- State Bureau of Homeland Security
- Local Emergency Response Authorities
- On-Scene Incident Commanders
- Private Entities having pre-arranged agreements

NOTIFICATION RESPONSE ROSTER

BHS maintains a 24-hour capability through its Duty Officer. This individual can be contacted through State EMS Communication Center, 1-800-632-8000. The office phone is 208-334-3460.

IDAHO TOWING AND RECOVERY PROFESSIONALS

TRANSPORTATION INCIDENT MANAGEMENT PLAN

MISSION

The mission of the Idaho Towing and Recovery Professionals Association (ITRP) is to promote training and minimum standards and to show willingness to work with State and Local agencies concerning traffic problems.

AVAILABLE RESOURCES AND CAPABILITIES

1. ITRP response involvement is the removal of abandoned and damaged vehicles under the direction of law enforcement and clean up of debris from accidents, not including hazardous materials.
2. ITRP (only those who have met ITRP criteria for equipment and training) will assist in extrication and/or evacuation in order to save life.
3. ITRP supports cross-training with Fire, Police, and EMS to help bridge the communication gap and to promote quick and safe clearance of roadways.

OFFICERS AND DISTRICT REPRESENTATIVES

Randy Colson	President	343-0712	
Michael Rutherford	Vice Pres	250-2614	
Jeff Hall	Sec/Treas	922-1800	
Pam McCall	District 1	769-7309	Shoshone, Benewah, Kootenai Bonner, Boundary
Don Mecham	District 2	882-8697	Latah, Clearwater, Nez Perce Lewis, Idaho
Bill Cullum	District 3	343-0700	Adams, Valley, Washington, Boise, Gem, Canyon, Ada, Elmore, Owyhee, Payette
Hans VanDermeer	District 4	324-7484	Camas, Blaine, Lincoln, Twin Falls, Jerome, Minidoka, Cassia, Gooding
Mark Jacaway	District 5	254-3242	Bonneville, Bingham, Power, Bannock, Caribou, Oneida, Franklin
D J Barney	District 6	356-8994	Lemhi, Custer, Butte, Clark, Jefferson, Madison, Fremont, Teton

LOCAL AGENCIES

TRANSPORTATION INCIDENT MANAGEMENT PLAN

(This Tab is a pattern for local agencies to develop and fill out for their local or regional plan)

Local Agencies may include:

- Local Law Enforcement
- Local Fire and/or Rescue Departments
- Local Emergency Response Units
- County Sheriff
- Regional Response Teams
- Local Highway Agencies
- Local Emergency Response Agencies
- County and Local Emergency/Disaster Coordinators

MISSION

Agency Role – To include the general responsibilities of the agency.

Responsibilities may include:

- Traffic Enforcement
- Medical Assistance
- Emergency Medical Services
- Traffic Control
- Incident Command
- Accident Investigation
- Detour Routing
- Fire Fighting
- Extrication
- Air Medical Coordination
- Vehicle Clearance and Removal
- Site Cleanup

AVAILABLE RESOURCES AND CAPABILITIES

Agency Inventory – To include specific information regarding assets and resources that the agency can provide to incident responders.

NOTIFICATION RESPONSE ROSTER

A list of names and/or offices, and their phone numbers, which can provide any of the above services, assets, and resources.

ADA COUNTY HIGHWAY DISTRICT

TRANSPORTATION INCIDENT MANAGEMENT PLAN

MISSION

During interstate incidents the Highway District's main goal is to maintain smooth traffic flow on parallel arterials and assist in interstate detour operations if necessary.

AVAILABLE RESOURCES AND CAPABILITIES

The Highway District can assist in signage, signal operations, clean-up and other maintenance duties if requested by the incident commander.

NOTIFICATION RESPONSE ROSTER

ACHD Traffic Management Center (signal operations and DMS control)	(7:00 AM – 5:30 PM)	208-387-6195
After-hours (signs and signal operations)	(5:30 PM – 7:00 AM)	208-890-9729
Maintenance and Operations (maintenance equipment and sweepers)		208-387-6325

MEMORANDUM OF UNDERSTANDING

The Idaho Transportation Incident Management Plan is created to provide an efficient coordinated response to, and management of, any major traffic delay or hazard. Incidents covered by the plan include accidents, stalled or stopped vehicles, traffic lane obstructions that may require lane closures, and traffic control.

Because slow response to and recovery from transportation incidents can cause secondary accidents, cost the traveling public thousands of dollars in delays, and is a major cause for frustration leading to road rage, a coordinated effort of all responsible agencies at each incident is required. The signatories of this document, in consideration of the following mutual promises and covenants, agree and understand that:

1. The Idaho Transportation Incident Management Plan shall coordinate activity among local-level and signatory agencies to protect the public and responders during a transportation incident. The plan shall coordinate with and give guidance and support to local Incident Management Plans.
2. The Plan shall be reviewed at least annually under the direction of a committee chaired by the Idaho Transportation Department. The committee shall be composed of the signatories of this Memorandum of Understanding or their representatives.
3. Implementation of the plan at the time of an incident shall be accomplished through notification of the Idaho State EMS Communication Center at **1-888-575-2666**. The Idaho State EMS Communications Center will notify the appropriate agencies and serve as the primary communication link during the response.
4. The Incident Commander shall be the designated response officer or official responding to an incident. This person must be fully trained and knowledgeable in the ICS. Normally the Incident Commander will be the local fire chief or law enforcement officer. A local jurisdiction, based on its local plan and resource assessment, may request that Idaho State Police assume incident command, particularly for incidents on interstate, U.S., and state numbered routes. The Incident Commander shall be in overall charge of all efforts at the scene.
5. The prevention of, and efficient response to accidents, and other incidents shall be aided by the follow-up of incident reporting, critiques, and training.
6. It shall be the responsibility of all involved agencies to obtain appropriate emergency training for response and support personnel.
7. All signatory agencies shall participate in periodic incident management drills/exercises.

IN WITNESS TO this agreement, the parties hereto have set their hands on the dates indicated.

Idaho State Police

Date

Transportation Department

Date

Bureau of Homeland Security

Date

Attorney General

Date

Department of Health and Welfare

Date

The undersigned, while not parties to the Memorandum of Understanding, have set their hands in concurrence on the dates indicated.

_____ FHWA – Department of Transportation	_____ Date
_____ Idaho Peace Officers Association	_____ Date
_____ Idaho Association of Counties	_____ Date
_____ Idaho Association of Highway Districts	_____ Date
_____ Idaho Fire Chiefs Association	_____ Date
_____ Idaho Highway Users Alliance	_____ Date
_____ Idaho Highway Users Association	_____ Date
_____ Idaho Motor Transport Association	_____ Date
_____ Idaho Sheriff’s Association	_____ Date
_____ Idaho State Automobile Association	_____ Date
_____ Idaho Towing and Recovery Professionals	_____ Date
_____ Local Highway Technical Assistance Council	_____ Date
_____ Public Utilities Commission	_____ Date

TRAINING SPECIFICATIONS

Each responding agency must determine what level of response and training is appropriate. In-state programs with applicable classes include the Police Officers Standards and Training Academy, the Emergency Services Training program of the Division of Professional Technical Education, and the Incident Management Workshop offered by the U.S. Department of Transportation, National Highway Institute (NHI).

Individuals who may be called upon to command a response are required to have special knowledge and training in incident command. ITD recommends training as many people as possible in each county as **Incident Commanders**. These might include a fire chief, county sheriff, emergency services director, state police officer, or others appropriate to that jurisdiction.

Courses

NIMS Incident Command System (ICS) Training – ICS is designated by the National Incident Management System (NIMS) as the standard organizational system for on-scene incident command and management. Highway incidents occur at random and create different working scenarios upon each occurrence. ICS training and use of ICS on incidents overcomes many challenges working in tandem with various response agencies.

The use of ICS by all agencies and individuals in emergency response is the best way to ensure that when an incident occurs it is resolved safely, quickly, and effectively.

It is highly recommended that all agencies responding to highway incident be trained in ICS. This training is offered through the Idaho Institute of Emergency Management www.idahoprepares.com or online at FEMA Independent Study.

Incident Management Workshop – This training is offered by the US Department of Transportation – NHI. This two-day course addresses the concepts and technologies of incident management. The course focuses on the safety and operational efficiency of the responding agencies, and the institutional and administrative barriers that hinder interagency cooperation.

Incident Commander Training – This training is offered by the Idaho Emergency Services Training program. This two-day course is designed to train first responders to use, deploy, implement, and/or function within a departmental ICS. This program addresses the need of incident management systems, an overview of the structure and expandability of ICS, an understanding of the command skills needed by departmental officers to effectively use ICS, guidelines and scenario practice on how to apply ICS, and guidelines and resource information for setting up and implementing a departmental ICS.

Basic Traffic Control/Basic Traffic Control Refresher – This course can be either a basic introduction to Traffic Control or a Refresher for Basic Traffic Control. Upon completion of this course participants will be able to:

- Understand the requirements of the national standards for work zone traffic control.
- Become familiar with work zone traffic control devices.
- Learn the five parts of a traffic control zone.
- Learn to use the handbook *Work Zone Safety: Guidelines for Construction, Maintenance, and Utility Operations* to set up work zone traffic control for typical short-term stationary, short duration, and mobile operations.
- Learn how pedestrians, workers, and flaggers are addressed in work zone traffic control.
- Become aware of legal liability problems associated with work zone traffic control.

Presented by the Idaho Transportation Department District Headquarters.

Towing certification training – This training includes multiple levels of Certification for towing and recovery operations. Below are a few programs that may be considered. This is not a comprehensive list.

- “Wreckmaster” Incorporated is a contract training company that offers the following: Level 2/3 – Provides training for students to learn recovery, moving, towing cars/trucks, upright and upset, with or without wheels, and how to incorporate predictability and efficiency, as well as learn the correct towing vocabulary. Level 4/5 – Operators will gain the information required to successfully move vehicles from soft surfaces and embankments with grades. Level 6/7 – Operators learn to move or upright exotic, unusual, or loaded recoveries including end rolls. Level 8/9 – Operators master the art of difficult or delicate situations, regardless of the position, location, or circumstance. Call 1-800-267-2266 for more information or go on the web at www.wreckmaster.com/spint.htm.
- Towing and Recovery Association of America Incorporated (TRAA), provides tow truck specifications to assist in standardizing the equipment and its capabilities. TRAA also has developed a National Drivers Certification Program for towers. Call 1-800-728-0136 for more information.
- “Certification in towing recovery with light duty equipment” is a home study course available through the University of Georgia. Call 1-800-325-2090 for more information or go on the web at www.gractr.uga.edu/is/towing.

The Police Officers Standards and Training Academy – Training is available specifically for Transportation Incident Management operations in the state of Idaho. This course will cover all of the general response operations involved throughout the life of an incident. Each student will be challenged to consider the decision process of other responding agencies. Each student will be taught the best management practices in equipment placement and operation with regard to traffic impact and site safety. Each student will be taught the specific points in this plan to properly classify the response level and manage an incident.

The Idaho Emergency Services Training – Future training is being planned specifically for the Transportation Incident Management operations in the state of Idaho. This course will cover all of the general response operations involved throughout the life of an incident. Each student will be challenged to consider the decision process of other responding agencies. Each student will be taught the best management practices in equipment placement and operation with regard to traffic impact and site safety. Each student will be taught the specific points in this plan to properly classify the response level and manage an incident.

Air Ambulance training – This training is very specialized just for Life Flight and other medivac helicopter transport units. The training teaches the student responder how to set up a landing zone for air ambulance landing and takeoff. This training is available from Boise’s St. Alphonsus Life Flight 1-800-521-2444. This is a free service.

